

# **Terms and Conditions**

# Definitions

The WHS Foundation GmbH is the organizer of the World Health Summit 2024, which will be held October 13-15 in Berlin, Germany and digital. These Terms and Conditions are valid for each attendee registered for the World Health Summit 2024. Any person, delegate, accompanying person, media representative, or speaker/chair is considered an attendee.

## Availability

Please note that capacity is limited and that registrations are only accepted based on overall availability. Access to specific sessions cannot be guaranteed. If the maximum number of attendees is reached, the World Health Summit organizers reserve the right to refuse access.

### Change in Location

The World Health Summit organizers reserve the right to relocate sessions to nearby venues at any time.

## **Modification of the Program**

The World Health Summit organizers reserve the right to modify the program; the published version serves as an indication only.

## Cancellation / Change to Digital Format

In the event that the World Health Summit cannot be held as an on-site conference, is changed to a purely digital format or is postponed due to events beyond the control of the organizer and its service providers (force majeure) or due to events which are not attributable to wrongful intent on the part of the World Health Summit organizer and its service providers, the organizer and its service providers cannot be held liable by attendees for any damages, costs, or losses incurred, including, but not limited to, transportation costs, accommodation costs, financial losses, etc.

Under these circumstances, the World Health Summit organizer and its service providers reserve the right either to retain the entire registration fee and to use it for a future World Health Summit, or to reimburse the attendee after deducting costs already incurred for the organization of the World Health Summit that could not be recovered from third parties.

## Film, Photo and Video Recordings

The WHS Foundation GmbH will create a comprehensive overview of the conference and its events that may be of promotional interest. Accordingly, please be advised that you may be filmed or photographed at any time (in the session rooms, poster area, etc.) and any presentations you deliver may be recorded and used in communications concerning the World Health Summit. The sessions will be broadcasted and recorded.

### **Privacy Policy**

Detailed data on data security and privacy policy is available at <u>www.worldhealthsummit.org</u>.

### Liability

The liability of the World Health Summit organizers and its service providers – for whatever legal reason – shall be limited to intent and gross negligence. Attendees take part at their own risk. Oral agreements are not binding unless they have been confirmed in writing by the World Health Summit organizers.



# Registration

# Deadlines

Only fully completed registration forms will be accepted. The registration fee is based on the date of receipt of the registration form and payment in full. Should one deadline be missed, the next applicable fee will be charged automatically. Registration will only be confirmed upon receipt of payment in full. The full registration fee includes admission to the scientific program for the full duration of the World Health Summit, delegate materials, coffee breaks, and lunches. To be able to register with a reduced fee, you must provide valid proof of your status (e.g. employment, country of origin) at the time of registration. Please go to our website for further information.

## Confirmation/Invoice

A registration confirmation/invoice will be sent by email once the registration department has received the fully completed registration form (including proof if necessary) and the related payment. This automatic generated confirmation serves as digital ticket, stating the name of the participant, the booking number and the ordered events. The invoices states ticket prices including German VAT in addition. Attendees must present this confirmation/invoice where appropriate at the registration counter to collect their name badge and delegate materials.

### Methods of Payment

Payment is required at the time of registration. All payments should be made in EUR. Please note that the payer must bear all transfer costs. Checks are basically not accepted. Provided payment methods are via credit card, paypal, Giropay or "Sofortüberweisung" (Germany, Austria, Netherlands only). Payment in advance by bank transfer upon request only.

Secure data transmission is protected via SSL encryption. Payment via credit card uses the 3D-Secure/Verified by Visa proceed. If you have not previously setup your Verified By Visa or SecureCode account, you'll need to provide information to your card issuer to confirm your identity and then create your password. For further assistant in this matter, please contact your principal bank.

### **Cancellation Policy**

Notification of cancellation must be made in writing and sent to the Registration Department by email or fax. If written notification of cancellation is received before September 29, 2024, 50% of the registration fee paid will be refunded. No refunds will be made for cancellations received after this date. Early-bird tickets are not refundable. Other additional bookings are not refundable.

# Refund

Refund requests will be processed after the World Health Summit only and will be made in the same form as the original transaction. For original payments made by bank transfer, cancellation notification must state all relevant information regarding the bank account to which a refund is to be remitted. Refund requests must be made in writing and sent to the Registration Department by email no later than 30 days after the event (by November 15, 2024). No refund request will be processed after this date. No refunds will be made for unattended events or early termination of attendance.

# Other

# **Fulfilment and Jurisdiction**

This contract is subject to the laws of Berlin, Germany. The place of performance is Berlin, Germany. Any disputes arising hereunder will be referred to the courts of law in Berlin, Germany

### Severability Clause

In the event that any of these Terms and Conditions are found to be invalid or not enforceable, the validity of the Terms and Conditions as a whole will not be affected thereby. The parties are obligated to cooperate in order to replace any such invalid or non-enforceable clause by valid clause value or enforceable clause, which replaces to the fullest extent possible the invalid or non-enforceable clause.